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AZ CORP COMMISSION DOCUMENT CONTROL

Arizona Corporation Commission 1200 West Washington Phoenix, Arizona 85007-2996

W-02304A-03-0469

June 24, 2003

RE: New Curtailment Plan Filing

Dear Sir or Madam,

For your review and approval, attached please find a copy of Community Water Company of Green Valley's proposed Curtailment Plan. This plan is closely based on the Arizona Corporation Commission's (ACC's) current Curtailment Plan template as provided by Marlin Scott, Jr. of your office. We believe this plan meets the objectives achieved by the ACC's template and feel that it will be a valuable curtailment instrument should the future need arise.

Should you have any questions or require additional information, please do not hesitate to contact me at (520) 625-0476 x115.

Sincerely,

Michael D. Weber, P.E.

Michael D. Weber

General Manager

Arizona Corporation Commission

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CURTAILMENT PLAN FOR COMMUNITY WATER COMPANY OF GREEN VALLEY

ADEQ Public Water System Number: 04-10-004

Community Water Company of Green Valley (Company) is authorized to curtail water service to all customers within its certificated area under the terms and conditions described herein.

This curtailment plan shall become part of the Arizona Department of Environmental Quality Emergency Operations Plan for the Company.

The Company shall notify its customers of this new tariff as part of its next regularly scheduled billing after the effective date of the tariff or no later than sixty (60) days after the effective date of the tariff.

The Company shall provide a copy of the curtailment tariff to any customer, upon request.

STAGE 1 CONDITIONS AND DECLARATION:

- 1. A Stage 1 curtailment condition exists when the Company is able to maintain water storage in the system at 100 percent of capacity and there are no known problems with its production or storage facilities impacting the ability to deliver an adequate supply of water.
- 2. <u>Restrictions</u>: Under a Stage 1 curtailment condition, Company is deemed to be operating normally and no curtailment is warranted.
- 3. Notice Requirements: None.

STAGE 2 CONDITIONS AND DECLARATION:

- 1. Company may declare that a Stage 2 curtailment condition exists when:
 - a. Company's water storage or well production has been less than 80 percent of capacity for at least 48 consecutive hours, or
 - b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, or other condition, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.
- 2. <u>Restrictions</u>: If a Stage 2 curtailment condition is declared, the Company may request the customers to voluntarily employ water conservation measures to reduce water consumption by

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approximately 50 percent. Outside watering should be limited to essential water, dividing outside watering on some uniform basis (such as even and odd days) and eliminating outside watering on weekends and holidays.

3. <u>Notice Requirements</u>: Under a Stage 2 curtailment condition, the Company is required to notify customers by delivering written notice door-to-door at each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such notice shall inform the customers of the general nature of the problem and the need to conserve water.

Return to a Stage 1 curtailment condition shall be achieved by written notice delivered door-to-door at each service address or by notification in the next billing.

STAGE 3 CONDITIONS AND DECLARATION:

- 1. Company may declare that a Stage 3 curtailment condition exists when:
 - a. Company's total water storage or well production has been less than 50 percent of capacity for at least 24 consecutive hours, or
 - b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, or other condition, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.
- 2. <u>Restrictions</u>: If a Stage 3 curtailment condition is declared, Company shall request the customers to voluntarily employ water conservation measures to reduce daily consumption by approximately 50 percent. All outside watering should be eliminated, except livestock, and indoor water conservation techniques should be employed whenever possible.

3. Notice Requirements:

- a. Company is required to notify customers by delivering written notice to each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such notice shall inform the customers of the general nature of the problem and the need to conserve water.
- b. Company shall post signs showing the curtailment stage. Signs shall be posted at noticeable locations, such as at the well sites and at the entrance to major subdivisions served by the Company.
- c. Company shall notify the Consumer Services Section of the Utilities Division of the Corporation Commission at least 12 hours prior to entering stage 3.

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d. Return to a less stringent curtailment condition shall be achieved by written notice delivered door-to-door at each service address or by notification in the next billing.

STAGE 4 CONDITIONS AND DECLARATION:

- 1. Company may declare that a Stage 4 curtailment condition exists when:
 - a. Company's total water storage or well production has been less than 25 percent of capacity for at least 12 consecutive hours, or
 - b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, or other condition, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.
- 2. <u>Restrictions</u>: If a Stage 4 curtailment condition is declared, Company shall inform the customers of a **mandatory** restriction to employ water conservation measures to reduce daily consumption. Failure to comply will result in customer disconnection. The following uses of water shall be prohibited:
 - Irrigation of outdoor lawns, trees, shrubs, or any plant life is prohibited
 - Washing of any vehicle is prohibited
 - Use of water for dust control, except as required by law, or any outdoor cleaning uses is prohibited
 - The use of drip or misting systems of any kind is prohibited
 - Filling of any swimming pool, spa, fountain or ornamental pool is prohibited
 - Restaurant patrons shall be served water only upon request
 - Any other water intensive activity is prohibited

3. Notice Requirements:

- a. Company is required to notify customers by delivering written notice to each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such notice shall inform the customers of the general nature of the problem and the need to conserve water.
- b. Company shall post signs showing the curtailment stage. Signs shall be posted at noticeable locations, such as at the well sites and at the entrance to major subdivisions served by the Company.
- c. Company shall notify the Consumer Services Section of the Utilities Division of the Corporation Commission at least 12 hours prior to entering a Stage 4 curtailment condition.

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- d. Return to a less stringent curtailment condition shall be achieved by written notice delivered door-to-door at each service address or by notification in the next billing.
- 4. Customers who fail to comply with the above restrictions will be given a written notice to end all outdoor use. Failure to comply within two (2) working days of receipt of the notice will result in temporary loss of service until an agreement can be made to end unauthorized use of outdoor water. To restore service, the customer shall be required to pay all authorized reconnection fees. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.
- 5. If the Company determines that it will be unable, to provide an adequate supply of water for drinking purposes, the Company shall augment the supply of water by hauling or through an emergency interconnect to an approved source or must otherwise provide drinking water for its customers until a permanent solution can be implemented.